

A letter from the President and CEO.

As we all struggle to respond to the global pandemic, we know communication is critical to the support of staff through this difficult time. I would like to thank you all for your patience. We understand this is a difficult time.

We are so proud of our staff for their continued efforts to prevent the introduction of COVID-19 into Shoreham Village. While it is a challenging time, staff and residents remain in good spirits. We have activated our Pandemic Response Plan to ensure we are ready if we do encounter the infection in the Shoreham facility.

Our staffing levels remain strong considering the circumstances. We have welcomed several new permanent staff and several temporary staff. We have a group of staff from Northwood who are assisting as well. These individuals are assigned to work at Shoreham only and are not being shared with the Northwood facilities.

We could not have persevered without the tremendous support from our community. We believe that help means hope. We would like to thank our Board of Directors and the Foundation Board for their well wishes and the treats that have been provided to staff to help keep their spirits up.

During these unique and uncertain times, our Shoreham family is working very hard to keep residents and staff safe. I would like to personally thank you all for your bravery, dedication, and compassion. We are all in this together and we will come through it together.

Yours truly, Janet Simm



Janet