

Frequently Asked Questions

June 16, 2020

Please see below for a list of frequently asked questions regarding the COVID-19 at Shoreham Village.

Has Shoreham had any cases of COVID-19?

No. Shoreham has not had any positive staff or residents. We continue to be on heightened surveillance- we continue to screen staff and residents and we continue to follow Public Health Orders. This includes continued visitor restrictions. We can complete testing for COVID-19 onsite. We continue to swab individuals when indicated- for example if they have any of the symptoms that have been identified in the evolving COVID-19 screening. All tests have come back negative to date.

How would the complexity of care that residents need impact the COVID-19 response?

Many of the residents who live with us have a complex illness or are at the end of life. It is a challenging, rewarding and beautiful part of life's journey. We take great pride in providing dignified and comfortable living arrangements for residents. Our mission is to bring comfort and peace to those who need it and, in these trying days, we continue to offer this for our residents. Shoreham Village's nurse practitioner, our medical director, and the team continue to work together supporting individuals including those who are at end of life so they continue to receive the quality of care they expect and deserve from Shoreham Village.

Do employees have access to personal protective equipment (PPE)?

Yes. Shoreham Village is in the position to provide all our staff with the personal protective equipment (PPE) necessary to continue to support our residents. We have been very fortunate to have procured the PPE we need to deliver services safely. We have also been very fortunate to have received a tremendous amount of community support with a number of items. This has made our job of ensuring that staff has adequate PPE much easier.

Does Shoreham Village have access to important medical equipment, like ventilators?

The Medical Director is working with a team of physicians to assess residents and determine the best environment for treatment. We are able to complete testing and treatment for COVID-19 onsite. The medical equipment, including ventilators, would be brought in for use within the facility, as necessary.

How many residents does Shoreham Village have?

Shoreham Village's Halifax facility has a total of 89 long-term care beds and one respite bed.

How many residents are in double rooms?

Shoreham has 34 semi-private rooms and 21 private rooms. As part of our pandemic preparedness plan, we have established an internal COVID-19 Unit. To do this, we have temporarily changed 2 of our private rooms to semi-private rooms.

How many people were on the waitlist for admittance into the Shoreham Village facility in March 2020 before the COVID-19 outbreak? How has this changed?

All admittance procedures for Nova Scotians waiting to get into long-term care facilities across the province, including Shoreham Village, are managed by the Nova Scotia Health Authority (NSHA). You can

find more information by contacting the NSHA continuing care toll-free line at 1-800-225-7225, or by [visiting their website](#) for additional resources.

How can I arrange to have a video call with a Shoreham Village resident?

We understand that loneliness and isolation are unfortunate realities caused by the pandemic. To keep residents in contact with their family and friends, Shoreham Village has been scheduling online video calls. Family and friends can call Shoreham Village directly to schedule a video call with their loved one. To schedule a call, please use the contact information below leaving a detailed message with your full name, the resident's name, resident's room number, and your call back number. You will receive a call back within 24 to 48 hours.

902-275-5631 ext. 235 or n.rodenhizer@shorehamvillage.com