

# Shoreham Family Experience Survey (Overall Quality of Care/Service)



**N size: 43 responses**

Canadian Long Term Care Average (2016): Cdn LTC Avg  
Shoreham's Internal Client Experience Benchmark:  $\geq 85\%$

## Internal Benchmark Met

**OVERALL  
QUALITY  
OF CARE IS  
95.2%**

This overall quality of care percentage places Shoreham above the Cdn. LTC. Avg. (91.1%). It also exceeds the internal benchmark of  $\geq 85\%$ .

**The likelihood of  
recommending Shoreham  
is 86%**

This places Shoreham significantly higher than the Cdn. LTC. Avg. (58.2%) and higher than the internal benchmark of  $\geq 85\%$ .

