

Shoreham Resident Experience Survey (Overall Quality of Care/Service)



N size: 29 responses

Canadian Long Term Care Average (2016): Cdn LTC Avg

Shoreham's Internal Client Experience Benchmark: $\geq 85\%$

Internal Benchmark Met

**OVERALL
QUALITY
OF CARE IS
86.2%**

This places Shoreham higher than the Cdn. LTC. Avg. (83.7%). It also exceeds the internal benchmark of $\geq 85\%$.

**The likelihood of
recommending Shoreham
is 78.6%**

This places Shoreham higher than the Cdn. LTC Avg (77.6%) and below our internal benchmark of $\geq 85\%$.

