



Shoreham Board of Directors: Resident & Community Engagement Survey Report

Evaluation Period: February-March 2026

1. Introduction

Shoreham’s Board of Directors is committed to maintaining strong connections with the communities we serve. Engagement with residents, families, volunteers, and community members helps ensure that governance decisions reflect community perspectives, needs, and experiences.

This survey assessed the Board’s level of engagement with Shoreham’s community and programs.

The survey helps the Board:

- Understand its connection to Shoreham’s community and programs
- Ensure community voices are represented in Board discussions and initiatives
- Identify opportunities to strengthen engagement and inform governance decisions

Response Rate: 4 out of 6 Board members completed the survey, representing a 67% participation rate.

Understanding the Scores

Some questions used a **4-point scale**:

Rating	Score
Strongly Disagree	1
Disagree	2
Agree	3
Strongly Agree	4

A weighted average summarizes responses, where scores closer to 4 indicate stronger positive perceptions of engagement and inclusivity.

2. Participant Profile

Survey respondents represent Board members’ current connections to Shoreham’s community.

Key observations include:

- None of the respondents are residents of Shoreham.
- None currently volunteer at Shoreham outside of Board duties.
- None have family members receiving services from Shoreham.

- Two respondents participate in research, advisory groups, or committees connected to Shoreham.
- Half of respondents attend community events organized by Shoreham.

These results indicate that Board engagement with the organization occurs primarily through governance roles and advisory activities rather than direct program participation or family connections.

3. Level of Community Engagement

Participation in Shoreham Activities

Frequency of Participation	Responses
Rarely / Occasionally	75%
Monthly	25%
Weekly	0%
Daily	0%

Most respondents reported participating in Shoreham programs or activities rarely or occasionally, suggesting limited routine involvement outside formal governance roles.

Perceived Level of Engagement

Level of Involvement	Responses
Not involved	25%
Somewhat involved	25%
Actively involved	50%

Half of respondents reported feeling actively involved in the Shoreham community, while the remaining respondents indicated moderate or limited involvement.

4. Satisfaction with Engagement Opportunities

Opportunities to Participate in Programs and Events

Weighted Average: 3.0 / 4

All respondents indicated they were satisfied with opportunities to participate in Shoreham programs or events.

This suggests that while participation levels may vary, Board members generally believe opportunities for engagement are available.

5. Inclusivity and Accessibility

Perception of Inclusivity

Weighted Average: 3.5 / 4

All respondents agreed or strongly agreed that Shoreham programs and services are welcoming and inclusive, indicating strong confidence in the organization's approach to inclusivity and community engagement.

Barriers to Participation

Most respondents reported no barriers to participating in Shoreham programs or activities.

One respondent identified scheduling or timing conflicts as a barrier.

Two respondents selected "Other" and provided additional context:

- One respondent indicated they rarely attend events because they do not live in the Chester area, which limits their ability to participate regularly.
- Another respondent noted that being informed of upcoming events with sufficient notice would help them plan to attend.

Overall, while barriers appear limited, the feedback suggests that geographic distance and advance communication about events may influence Board members' ability to participate more frequently in Shoreham community activities.

6. Overall Board Engagement Score

The Overall Engagement Score was calculated using the average of the two scaled survey questions related to participation satisfaction and inclusivity.

Overall Engagement Score: 3.25 / 4

Interpretation:

The results suggest moderate to strong engagement with Shoreham's community. Board members generally perceive the organization as inclusive and supportive of participation, though actual participation in programs and community events occurs less frequently.

This indicates an opportunity to strengthen the Board's visible presence and involvement in community activities, which can further support governance decisions and community relationships.

7. Key Observations

Strengths

- Board members perceive Shoreham programs as welcoming and inclusive.
- Opportunities to participate in events and activities are viewed positively.
- Some Board members engage through research, advisory groups, or committees.
- Half of respondents report feeling actively involved in the Shoreham community.

Opportunities for Improvement

- Increase Board participation in community events and programs.
- Improve communication about upcoming events so Board members can participate when possible.

- Explore ways to strengthen connections between governance and community experience, such as attending resident activities or outreach events.

8. Conclusion

The survey results indicate that Shoreham's Board maintains a positive perception of the organization's inclusivity and engagement opportunities. However, participation in community events and programs occurs primarily on an occasional basis.

Strengthening the Board's presence at Shoreham activities and ensuring members remain informed about upcoming events could further enhance the Board's connection to residents, families, volunteers, and the broader community.

These actions will support governance decisions that remain informed by the lived experiences and perspectives of those served by Shoreham.