

RESIDENT INCIDENT RATES

(RESPONSIVE BEHAVIOURS, FALLS AND MEDICATION ERRORS)

Incidents are any unplanned events that affect or could affect resident safety, such as:

- **Falls** – slips, trips, or balance-related accidents
- **Medication Errors** – missed doses, wrong medication, or timing issues
- **Responsive Behaviours** – physical or verbal behaviours linked to dementia or other conditions

To allow for comparison between LTC facilities in Nova Scotia and over time, rates are standardized per 1,000 occupied bed days. This helps us see true safety trends, not just changes in occupancy.

For the 2024–25 fiscal year (April 1, 2024, to March 31, 2025), Shoreham reported the following average rates per 1,000 bed days:

- **Falls: 4.9 incidents per 1,000 bed days**
- **Medication Errors: 1.9 medication errors per 1,000 bed days**
- **Responsive Behaviours: 2.4 incidents per 1,000 bed days**

Why Resident Safety Monitoring Matters

Monitoring resident safety allows us to detect potential risks early, refine our safety procedures, and focus staff development where it's most impactful. Through trend analysis and root cause investigations, we can proactively prevent incidents and elevate the standard of care.

Involving residents and their families in these initiatives ensures that improvements are both relevant and responsive to their experiences.

Enhancements to the physical environment also contribute to reducing hazards. While we recognize ongoing challenges like underreporting and data gaps, our dedication to safety and continuous progress remains unwavering.

Every incident tells us something important. By learning from them, we strengthen safety, support staff, and create the safest possible home for our residents.

